

SUBJECT: CNP-M-A112715-01 CNP Planned Integration Solutions (EAI) Migrations

NOTICE DATE: November 27, 2015

NOTICE TYPE: Initial

DAY(S) AFFECTED: Sunday, December 6, 2015, 7:00 AM CPT – 9:00 AM CPT.

SHORT DESCRIPTION: CenterPoint Energy will be performing system Integration Solutions (EAI) Migration activities.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing system Integration Solutions (EAI) Migration activities, beginning Sunday, December 6, 2015, 7:00 AM CPT – 9:00 AM CPT. During these timeframes, the following interfaces will be impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders will be held in queue and processed after migration is complete.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT).

ADDITIONAL INFORMATION: A reminder notice will be sent to the Market prior to the beginning of this planned system migration.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
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